RELEASE NOTES

PEARSON

Chancery SMS 7.7.0.010004 Hotfix

This document outlines the changes in Chancery SMS 7.7.0.010004.

Note: This release is a Hotfix and is intended to solve only the issues listed in this document. The changes in this release are limited to only those areas mentioned here.

What's fixed

This section describes fixes made in Chancery SMS 7.7.0.010004. (The SMSMAINT numbers are tracking numbers for changes in Chancery SMS.)

Attendance

Adding a note to a student's attendance record generates a java script error message

(SMSMAINT-13865)

When a School Administrator tries to add a note to a student's attendance record, Chancery SMS displays a "Script error" dialog box. If the administrator clicks the dialog box's <u>Yes</u> button, Chancery SMS resumes operating normally.

Fix verification steps:

1 Log on as a School Administrator.
2 Search for an active student.
3 Click the student's name.
4 In the control bar, click **Attendance**.
5 Under **Attendance Details**, in the attendance grid, for a row in which a class has no value displayed, click the comment button.
6 Chancery SMS displays a dialog box in which to enter a comment.

Scheduling

Unable to drop a class from an elementary student's schedule

(SMSMAINT-13863)

When a School Administrator tries to drop a class from an elementary student's schedule, and when the school's internal grade level (CSL_SET_GRADE.ID_SET_GRADE) exceeds 32bit range, Chancery SMS displays the message "The requested resource is currently unavailable. Please try again or contact your system administrator."

Fix verification steps:

1 Log on as a School Administrator.
2 Search for an active student.
3 Click the student's name.
4 In the control bar, click **Schedule**.
5 In the schedule grid, select a class.
6 Click <u>Drop Class</u>.
7 Chancery SMS removes the class from the schedule.

User management

Error message when saving changes on base role and role page.

(SMSMAINT-13871)

When a District Administrator tries to save a change a base role's permissions, Chancery SMS displays the message "The requested resource is currently unavailable. Please try again or contact your system administrator."

Fix verification steps:

1 Log on as a District Administrator.
2 In the control bar, click **District Setup**.
3 Click Base Roles or Roles.
4 Open a base role or role; for example, "Teacher".
5 Change a permission; for example, set District > Course Catalog to View.
6 Click <u>OK</u>. Chancery SMS saves the change.

Installing Chancery SMS 7.7.0.010004 Hotfix

To install the Chancery SMS Hotfix, complete the following steps:

1 Apply the Database Server Hotfix for 7.7.0.010004 (p. 2).
2 Apply the Web Server Hotfix for 7.7.0.010004 (p. 3).

Apply the Database Server Hotfix for 7.7.0.010004

1 On the database server, create a folder that will contain the Chancery SMS files.
2 In the browser on the database server, go to *Pearson PowerSource* (https://powersource.pearsonschoolsystems.com).
3 Enter your user name and password. Click <u>Log in</u>. Click **Support**. The Support home page appears.
4 In the **Downloads** section, click <u>Downloads</u>. The Downloads page appears.
5 Under **Available Resources**, click <u>Chancery SMS</u>. The Chancery SMS home page appears.
6 Under **Get Chancery SMS**, click **Chancery SMS 7.7.0.010004 Hotfix**. The Chancery SMS 7.7.0.010004 Hotfix download page appears.
7 Under **Available Resources**, click in the **Download** column for each file, download the files and save them to the folder you created in step 1.

8 In the folder, double-click **Chancery_SMS_7.7.0.010004 _DB_Installer.exe**.
   - ⓘ If a Security Warning appears, click **Run**.
9 In the dialog, "Do you want to upgrade your version of the Chancery SMS DB to 7.7.0.010004?", click Yes.
10 When the InstallShield Wizard Complete dialog appears, click **Finish**.
11 Verify that the database installer was applied correctly:
   a Click **Start** > **Control Panel** > **Add or Remove Programs**. The Add or Remove Programs dialog appears.
   b Select Chancery SMS Database 7.7.0 Database, and then click <u>Click here for support information</u>. The Support Info dialog appears.
   c Ensure the **Version** number is 7.7.0.010004, and then click <u>Close</u>.
12 In the Add or Remove programs dialog, click <u>Change</u>. The Database Identification dialog appears.
13 Click **Database Maintenance**. Click <u>Next</u>.
14 Select the database you want to update. Click <u>Update Database</u>.
15 Enter the **SQL Administrator Password**, **Database Username**, and **Database Password** created when the database was initially added.
   - ⓘ Note: When entering the database username and database password, do not enter the SQL Administrator username and password or the update will fail. Make sure you enter the name and password of the database owner (dbo).
16 Click <u>Next</u> in each dialog.
17 When the database update confirmation prompt appears, click <u>OK</u>.
18 When the Database Identification dialog re-appears, click <u>Exit</u>.
19 Close the Add or Remove Programs dialog.

Apply the Web Server Hotfix for 7.7.0.010004

Note: If you have separate servers for the database and web, save **Chancery_SMS_7.7.0.010004 _Web_Installer.exe** to the web server.

1 Double-click "Chancery_SMS_7.7.0.010004 _Web_Installer.exe".
2 In the dialog, "Do you want to upgrade your installed version of Chancery SMS to 7.7.0.010004?", click <u>Yes</u>.
3 Click <u>**Finish**</u>. The update completes.
4 Verify that the web installer was applied correctly:
   a Click **Start** > **Control Panel** > **Add or Remove Programs**. The Add or Remove Programs dialog appears.
   b Select **Chancery SMS Database 7.7.0 Web**, and then click <u>Click here for support information</u>. The Support Info dialog appears.
   c Ensure the **Version** number is 7.7.0.010004.
   d Click <u>Close</u>.

How to report an issue

Please report any issues to Pearson Technical Support:
- By web: *Pearson PowerSource* (<u>https://Powersource.pearsonschoolsystems.com</u>), Pearson's customer support portal.
- By email: psstechsupp@pearson.com
- By telephone: 800-688-9939 (Monday to Friday, 5 am to 5 pm Pacific Standard Time.)